

# **Appendix 1**

## **Terms of Reference**

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# Core Passenger Services Review

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## Terms of Reference

In accordance with the requirements of Regulation 8 of the *Passenger Transport (Transitional) Regulations 2000* undertake a review of core passenger services in Tasmania by:

1. assessing each service and/or route taking into consideration, amongst other things, the following issues:
  - a) the system-wide implications of each route assessments;
  - b) the application and appropriateness of the current service standards;
  - c) the application of the *Disability and Discrimination Act 1992* (DDA) standards;
  - d) bus safety;
  - e) the provision of urban services in the four main population centres and their urban fringe areas;
  - f) fares, conveyance allowances, and the provision of concessions and other forms of assistance to passengers; and
  - g) payments to operators of all core services, the use of the Bus Cost Model as a basis for payments and their contractual obligations;
2. investigating inefficiencies, anomalies and inconsistencies in the provision of core passenger services by:
  - a) cataloguing them;
  - b) placing them in the context of agreed social, education and economic policies;
  - c) making recommendations on, not only what elements of core passenger services should be funded, but how they are to be funded, including the application of fares and concessions; and
  - d) effecting implementation through the New Service Contracts to ensure value for money from the delivery of core passenger services across Tasmania;
3. reporting to the Minister on the findings of each route/service review; and
4. recommending the preferred arrangements to address the age and standards of the current bus fleet by:
  - a) reviewing the age profile and standards of the fleet;
  - b) making recommendations on a preferred age profile and appropriate standards; and
  - c) effecting implementation of the preferred age profile and appropriate standards, including time frames and transition issues, through the New Service Contracts;
5. negotiating agreements (New Service Contracts) that give effect to the review's findings as agreed by the Minister.